

WHO CAN BE A DEVICE DONOR

Family members of veterans and service members who've died by suicide may donate their loved one's devices (laptops, cell phones, tablets) to Black Box Project. Preference is given to devices that are 1-3 years old.

HOW DEVICE DONATION WORKS

We'll send device donors all pre-paid shipping labels, instructions, and packaging materials needed to mail their loved one's devices to our forensics lab.

WHAT HAPPENS TO THE DATA

We use forensics tools, machine learning, and artificial intelligence algorithms to identify trends in the data and build pre-suicidal behavior models. Data is secured on Amazon GovCloud - a trusted leader in sensitive data security, storage, and compliance.

HOW WE CARE FOR YOU AND YOUR FAMILY

Device donation is not transactional. Our team will support you and your family throughout the process and provide you with resources, grief support, and a high level of care from start to finish.

THE NEED FOR BLACK BOX PROJECT

Black Box Project will help us develop pre-suicidal behavior models so we can find veterans and service members in crisis and direct them to life-saving services.

HOW SIGN UP WORKS

Device donors provide their contact information and general details about the devices they wish to donate - type, model, and approximate age. They'll then be contacted by our Donor Engagement Manager with next steps.

WHAT HAPPENS TO THE DEVICES

We collect data from the devices and return them to donors with all information and hardware still intact. The data retrieval process takes about 30 days per device.

HOW WE PROTECT YOUR LOVED ONE'S PRIVACY

We use the same procedures as Federal Law Enforcement to extract, secure, and protect all sensitive information. We don't personally analyze, or share, the information we find in the data collection process.

HOW WE RECOGNIZE YOUR CONTRIBUTION

As a device donor, you're making a priceless contribution to advance the field of suicide prevention and help us save lives in the military community. We acknowledge your gift accordingly and provide premier stewardship from our donor engagement team.

DECIDING TO MOVE FORWARD

We respect where you are in your journey, and we know sharing your loved one's devices is a very personal decision. We hope you'll trust us to help you through the decision making process.